

## Our management policy

01/08/2021, Revision: 4

We shape the successful future of our company through our high quality and the consideration of the environmental relevance of our services and products.

**In doing so, we have set ourselves the goal of presenting and optimising the specific, organisational processes in accordance with the DIN EN ISO 9001:2015 and DIN EN ISO 14001:2015 standards.**

### Principles of our management policy:

- For all our striving for quality, our focus is on our customers and their needs.
- This pursuit is reflected in all processes, from customer enquiry to delivery.
- Through appropriate, early analyses, we avoid mistakes instead of correcting them later.
- In order to maintain this quality, we work on a continuous improvement process in the organisation and on our range of products and services in all areas.
- Compliance with all relevant laws and regulations is a matter of course for us.

### Commitment to quality and environmental awareness:

- We place the highest priority on understanding and taking responsibility for quality and environmental awareness.
- We achieve this by providing appropriate training for all our employees.
- In order to achieve our quality and environmental goals, each employee is committed to demonstrate the highest grade of his or her own responsibility.

### We have defined our high quality and environmental goals as follows:

- Increase our flexibility with regard to customer requirements.
- Promote quality and environmental awareness among our employees.
- Secure jobs through long-term customer relationships.
- Gain customer confidence through qualified personnel and state-of-the-art technology.
- Increase flexibility of employees within the organisation.
- Shorten our order lead times.
- Reduce our technically related downtimes.
- Create a working environment that enables every employee to be motivated and committed to meet the demands.

**The sustainable establishment of these goals is assured by our management system based on our management manual.**

Oberessendorf, 01.08.2021



Managing Director Robert Zimmermann



Managing Director Holger Krug

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